



CITY OF COLLEGE PARK MUNICIPAL SCENE

4500 KNOX ROAD, COLLEGE PARK, MARYLAND 20740 • 240-487-3500
www.collegeparkmd.gov MARCH 2016

City Hall Bulletin Board

MAYOR AND COUNCIL MEETINGS

TUESDAY, MARCH 1, 2016

7:30 P.M. MAYOR AND COUNCIL WORKSESSION

TUESDAY, MARCH 8, 2016

7:30 P.M. MAYOR AND COUNCIL REGULAR MEETING

TUESDAY, MARCH 15, 2016

7:30 P.M. MAYOR AND COUNCIL WORKSESSION

TUESDAY, MARCH 22, 2016

7:30 P.M. MAYOR AND COUNCIL REGULAR MEETING

TUESDAY, APRIL 5, 2016

7:30 P.M. MAYOR AND COUNCIL WORKSESSION

SATURDAY, APRIL 9, 2016

7:30 A.M. MAYOR AND COUNCIL BUDGET
WORKSESSION

TUESDAY, APRIL 12, 2016

7:30 P.M. MAYOR AND COUNCIL REGULAR MEETING

SATURDAY, APRIL 16, 2016

7:30 A.M. MAYOR AND COUNCIL BUDGET
WORKSESSION (IF NEEDED)

TUESDAY, APRIL 19, 2016

7:30 P.M. MAYOR AND COUNCIL WORKSESSION

MONDAY, APRIL 25, 2016

7:30 P.M. MAYOR AND COUNCIL REGULAR MEETING

All meetings take place in the 2nd floor Council Chambers of City Hall, 4500 Knox Road, College Park, MD unless noted. All meetings are open to the public except Closed Sessions. In accordance with the Americans with Disabilities Act, if you need special assistance, please contact the City Clerk's Office at 240-487-3501.

Mayor and Council meetings can be viewed live on Comcast cable channel 71 or Verizon channel 25. Regular Council Meetings and Worksessions are rebroadcast in their entirety at the following times: Wednesdays at 8pm, Thursdays and Fridays at 6pm, and Saturdays at 10am.

Council meetings are streamed live over the internet on the Mayor and City Council page on the

Continued on page 2

Kid Friendly Events to Enjoy!

SPRING EGG HUNT



SATURDAY, MARCH 19, 2016

10:00 A.M. TO 12:00 P.M.

4912 NANTUCKET ROAD
COLLEGE PARK

Free admission and activities including: egg hunt; roller skating; games & prizes; face painting; arts & crafts and meet the Beltsville fire crew!

Sponsored by College Park Youth and Family Services and the Maryland National Capital Park and Planning Commission Department of Parks and Recreation.

For more information call 240-487-3550.



HOP IN FOR BRUNCH WITH THE BUNNY

SATURDAY, MARCH 19, 2016

11:00 A.M. TO 1:00 P.M.

COLLEGE PARK COMMUNITY CENTER
5051 PIERCE AVENUE, COLLEGE PARK

Free admission, entertainment and arts & crafts. For more information call 240-487-3570.

Sponsored by the College Park Recreation Board and M-NCPPC.

City's website at www.collegeparkmd.gov, and click on the menu item "Council Meetings Video". Meetings that are streamed will also be archived for future viewing through the City's website.

Meeting Agendas are posted on the City's website on the Friday afternoon prior to the meetings and are available at the City Clerk's office. Meeting back-up materials will be posted to the website on the Monday prior to the meeting.

Meeting schedule is subject to change. For current information, please contact the City Clerk's Office at 240-487-3501.

Council Action

Council Action Summary – February 2016:

- Approved 2016 Spring Field Use Requests for Duvall Field by the College Park Boys and Girls Club and Maryland Stingers Women's Rugby Club.
- Approved A Resolution Of The Mayor And Council Of The City Of College Park, Maryland To Endorse The Neighborhood Businessworks Program's Financing To Milkboy College Park, LLC.
- Approved a motion to voice no objection to the annual renewal of liquor licenses for establishments in the City.
- Approved the installation of a permanent water line at the Old Town Community Garden.
- Authorized the Mayor to sign a Memorandum of Understanding with local communities for participation in the Inter-Municipal Bikeways Working Group.
- Approved a letter in support for HB723/SB525, Transportation - Highway User Revenues - Distribution to Municipalities.
- Approved a Department of Defense request to join them in thanking the City's Vietnam War Veterans and their families by becoming a "Commemorative Partner for the 50th Anniversary of the Vietnam War."
- Approved the City signing-on to a National League of Cities Letter to Congress In Support Of Tax-Exempt Municipal Bonds.
- Approved a Second Amendment to the Declaration of Covenants and Agreement for University View I and II and University Village (Cook and Kujawa abstained).

- Authorized a Public Hearing on the Greater College Park RISE Zone Application (date to be determined).
- Approved a letter with comments to Maryland-National Capital Park and Planning Commission on Draft Module 1 of the Prince George's County Zoning Ordinance Rewrite regarding Zones and Zone Regulations and Use Regulations (Nagle abstained).
- Appointed Ian Henderson and Denise Mitchell to the Neighborhood Quality of Life Committee, and Daniel Walfield to the Committee for a Better Environment.

CITY OFFICES WILL BE CLOSED FRIDAY, MARCH 25, 2016

All City offices are closed on Friday, March 25 in observance of Good Friday.

Refuse and recycling will be collected on your regularly scheduled day. Brush and special trash will only be collected on Thursday, March 24 during this holiday week. Please call 240-487-3590 or email: publicworks@collegeparkmd.gov in advance to schedule an appointment of bulk trash, brush, or electronics.

CITY EMPLOYMENT OPPORTUNITY

DIRECTOR OF FINANCE

The City of College Park, MD is seeking an experienced Director of Finance. The position is a key executive reporting to the City Manager and leads a team of seven staff. The City is home to the flagship campus of the University of Maryland and offers a diverse population, planned growth and development, and a stimulating and ever-changing work environment.

Responsibilities include budget preparation, investment management, financial forecasting, and oversight of accounting, payroll, financial policies, bookkeeping, and auditing. The ideal candidate will display a high degree of integrity and enthusiasm for customer service and quality improvement, along with excellent communication and relationship building skills.

Required qualifications are: minimum seven years of progressively responsible experience in financial management, preferably in government; bachelor's degree in accounting, finance, public administration, or a related field; several years experience managing a staff; demonstrated public speaking ability; and

excellent writing skill. A master's degree, CPA, or GFOA certification are preferred.

Find more information about this exceptional opportunity at: http://www.collegeparkmd.gov/document_center/HumanResources/JobDescriptions/FinanceDirectorRecruitmentBrochure.pdf

The City offers a minimum salary of \$82,820 (DOE) plus excellent benefits. To be considered in the first review of candidates, submit your application online at www.collegeparkmd.gov including a cover letter and resume. Position is open until filled. We are an equal opportunity employer.

STATE TAX REMINDER

Please remember to specify "College Park" as your "Incorporated City" on your Maryland Tax Return.

Around Town!

RECREATION BOARD PRESENTS A NIGHT OF ROCK 'N ROLL!

SATURDAY, MARCH 5, 2016

7:00 P.M. – MIDNIGHT

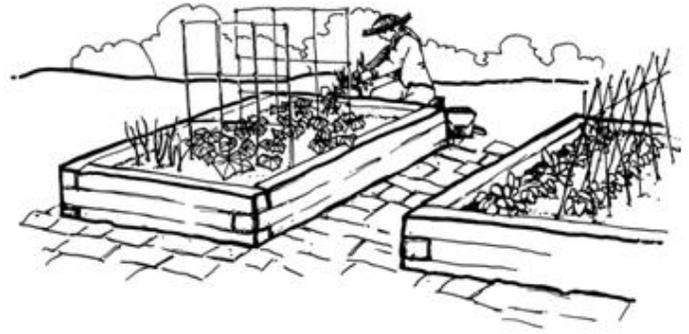
**MOOSE LODGE 453, 3700 METZEROTT ROAD
COLLEGE PARK**

The College Park Recreation Board presents a night of local rock 'n roll featuring Higher Education, Warden and Wise Eyes.

Doors open at 7:00 P.M. music starts at 8:00 P.M. \$5.00 admission benefits the Moose Lodge 453. Refreshments available, cash only bar., must be at least 21 years of age to attend. Sponsored by the City of College Park and the College Park Arts Exchange.

ATTENTION VIETNAM VETERANS

The City's Veterans Memorial Committee is partnering with the U.S. Department of Defense to pay tribute to City residents who served in the Vietnam war. Names of Vietnam Vets (alive or deceased) will be read at the City's upcoming Memorial Day and Veterans Day events. If you or a loved one served in Vietnam and are willing to share your name, please contact Bob Stumpff who is the liaison to the Veterans Memorial Committee. Bob can be reached at 240-487-3590, or at publicworks@collegeparkmd.gov.



CALLING ALL GARDENERS

It may be cold now, but Spring is right around the corner. It's almost time to launch the second year of the community garden! The garden is located beside the Old Town playground at the corner of Norwich Road and Columbia Avenue. All City residents are eligible to rent a plot for only \$15 a year. For more information contact: sbeavers@collegeparkmd.gov or call 240-487-3538.

GOOD NEIGHBOR DAY 2016

SATURDAY, APRIL 2, 2016

9:00 A.M. TO 1:30 P.M.

**COLLEGE PARK COMMUNITY CENTER
5051 PIERCE AVENUE, COLLEGE PARK**

Students, faculty, staff, alumni and local residents are invited to join the community for Good Neighbor Day, a partnership between the University, the City of College Park, The Maryland-National Capital Park and Planning Commission and local civic and faith-based organizations.

There will be food donation boxes for non-perishable food – for the benefit of the College Park Food Bank – at City Hall, 4500 Knox Road and at Public Works, 9217 51st Avenue, College Park.

This year's activities include:

- Invasive Species and Litter Cleanup at several different locations
- Rain Garden and Rain Barrel Design
- Green & Hands-on Expo and more

Online registration now open, for more information, visit www.goodneighborday.umd.edu.



For information about shopping, dining, attractions, services, and accommodations in College Park, visit shopcollegepark.org

PGCPD, DISTRICT I, COFFEE CLUB

WEDNESDAY MORNINGS AT 9:00 A.M.
JASON'S DELI, 7356 BALTIMORE AVENUE
COLLEGE PARK

The Prince George's County Police Department, District 1 Coffee Club is a public forum for ALL residents, business owners, organizations, and public officials. Everyone is given the opportunity to share their views on any topic of discussion. (It is understood that the Coffee Club does not endorse any political or religious organizations.)

This is an excellent opportunity for community members and the police to engage in informal discussions of topics related to public safety.

Come share ideas on how to build a stronger relationship between police and residents; how to get parents and the whole community to become more involved with children in school, at home, and in our neighborhoods.

MOVING? SPRING CLEANING? RENOVATING?

Please note that the City Code requires a permit for placement of dumpsters or storage container at or on residential property. Please contact the Department of Public Services at 240-487-3570 prior to scheduling delivery of any receptacle or storage pod-type unit.



You should also contact us if your project(s) might include anything more than sprucing up the paint to determine whether construction permits are required for the intended scope of work.

All permit applications can be found in the City's website Document Center under Code Enforcement Forms.

REQUESTS FOR STREET TREES



The City of College Park has a program that provides for street tree planting in the City of College Park right-of-way area, which includes the grass strip between the curb and sidewalk.

College Park residents interested in requesting a tree can contact the City Horticulturist at 240-487-3590 or publicworks@collegetparkmd.gov. The location will be inspected to determine if it is suitable. Planning for spring tree planting is now underway.

SHUTTLE-UM BUS PASSES ARE FREE TO COLLEGE PARK RESIDENTS

Complimentary Shuttle-UM passes are available at City Hall, Davis Hall and Youth and Family Services. Residents need to live in the incorporated area of College Park. They will need to complete an application and show a photo ID and proof of residency. Residents can apply for the bus passes at:

- City Hall, Mon.-Fri. 8:00 a.m. to 7:00 p.m. and Sat. 1:00 p.m. to 5:00 p.m.
- Davis Hall, Mon.-Fri. 7:30 a.m. to 4:00 p.m.
- Youth and Family Services, Mon.-Fri. 9:30 a.m. to 6:00 p.m.

UM students do not need a resident pass to ride Shuttle-UM.

For information on Shuttle-UM routes and schedules go to www.transportation.umd.edu, or call 301-314-2255.

UNIVERSITY OF MARYLAND SUMMER YOUTH CAMP SCHOLARSHIPS

Want to go to arts camp this summer?

How about a science or sports camp?

Apply NOW for University of Maryland Summer Youth Camp Scholarship available through the City of College Park.

Program is sponsored by the City of College Park's Education Advisory Committee. Only residents of the City of College Park are eligible to apply. One application per student. Students K - 12 are eligible to receive a scholarship for one camp session only. Awards are granted up to a maximum of \$500 per student. Priority is given to youth who have not received a scholarship in previous years.

DEADLINE IS WEDNESDAY, MARCH 16, 2016. Notifications by April 8, 2016.

For more information and application go online to http://www.collegetparkmd.gov/departments/YouthFamilyServices/City_of_College_Park_2016_Summer_Camp_Application.pdf

OLD TOWN PLAYGROUND RENOVATIONS

The renovation project at Old Town playground is scheduled to begin at the beginning of March, provided the weather is conducive for the planned work. The existing play structure for 5-12 year old children will be removed and a new play structure will be installed. Once the project begins, it should be completed within 2 weeks.

COLLEGE PARK CONNECTED!

The City of College Park launched an email listserv to make it easy for residents to automatically receive information about City government, events, new development, and other activities in the City.

To sign-up, go to www.collegeparkmd.gov, and click on the “Sign Up” button under Latest News.

Receive the latest information in these categories: City Council, General Interest, City Events, Public Works Information, Development News and City Job Listing.

You can specify the type of information you want to receive, change your selection, or unsubscribe at any time.



TIP FOR A BETTER ENVIRONMENT:

Just Say “No” to Gas-Powered Outdoor Equipment

Just because gasoline is cheap now doesn't mean we have to continue to use gas-powered lawn mowers and leaf blowers. There are many reasons to make the switch to more environmentally friendly outdoor equipment, especially those below.

- Lawn mowers create 11 times the amount of pollution than cars, while leaf blowers and other lawn equipment produce even more, according to the nonprofit Quiet Communities.
- According to the California Environmental Protection Agency's Air Resources Board, leaf-blower pollution includes ozone, carbon monoxide, and formaldehyde, among other toxic air contaminants.
- In addition to creating excess pollution, leaf blowers can damage plant roots, disturb valuable topsoil, and contribute to the spread of plant diseases.
- The noise produced by lawn equipment can exceed 100 decibels — far louder than the 85-decibel safe limit and College Park's daytime noise ordinance level of 65 decibels. Exposure to loud noise isn't just a nuisance; it can result in hearing damage, high blood pressure, and even heart disease. Children are especially at risk.

From The Public Works Dept...
9217 51st Avenue 240-487-3590
publicworks@collegeparkmd.gov

SMARTLEAF® COMPOST

Smartleaf® Compost is available for sale at the Department of Public Works and is \$28.00 per cubic yard (includes sales tax). Wood mulch remains unavailable. Material may be picked up at Public Works Monday through Friday 8:00–11:30am and 1:00–3:30pm. Deliveries can also be scheduled. For questions and availability, please call 240-487-3590 or email publicworks@collegeparkmd.gov.

PLASTIC BAGS NO LONGER ACCEPTED IN BLUE RECYCLING CART

Public Works requests all residents to refrain from putting plastic bags in the blue recycling cart. This includes loose plastic bags or plastic film, a plastic bag containing other plastic bags/film, or a plastic garbage bag used to contain other recyclables. If plastic bags are found in your blue cart, your recyclables will not be collected. All plastic bags/film need to be removed and your cart will be emptied on your next collection day. Shredded paper should now be contained in a paper bag. It can be secured by folding the top and stapling or taping it closed. Residents should place approved recyclables loose in the blue cart.



Prince George's County announced they will no longer accept plastic bags in any form at the Materials Recovery Facility where the City's single-stream recycling is taken. These bags jam the sorting machines, which causes the entire facility to shut down and also increases maintenance costs.

Plastic bags/film can still be recycled by taking them to a local grocery store. MOMs Organic Market, Shoppers, and Giant all have receptacles at the front of the store for these items. Plastic bags/film include: retail bags, plastic wrapping on food, plastic sandwich bags, dry cleaning bags, newspaper bags, shrink wrap (e.g. around toilet paper and bottled water). For more information on what kind of plastic bags and film should be recycled at the grocery store, visit: <http://www.plasticfilmrecycling.org/>.

WEEKLY YARD WASTE COLLECTION REMINDERS

Yard waste (leaves, grass, flowers, soft plants, and weeds) will be picked up on your regularly scheduled collection day. Brush and logs should not be mixed in with soft (vegetative) yard waste as these two types of materials are processed independently of each other. Collected yard waste is processed into compost; trash should be separated out of the yard trim material and disposed of in the refuse cart.

Use paper yard waste bags or reusable containers ONLY, and place at the curb by 7:00 am on your regular collection day. Yard waste in plastic bags will not be collected. Keep in mind that a small investment in a few reusable containers can quickly outweigh the cost of continuously purchasing biodegradable paper yard waste bags; multiple containers can be stacked to reduce storage space. Drill holes in the bottom of the containers to allow water to drain out. Containers must display a City yard waste sticker; free stickers are available to residents at all City buildings.

SLOW DOWN TO GET AROUND

It can be frustrating to encounter unexpected delays during your day, whether it is because you are behind a refuse truck or a school or Metro bus. However, it is important to remember that there are people in and around these vehicles who expect to arrive home safely at the end of the day. City employees have been injured as a result of distracted drivers. Remember to slow down to get around these vehicles, and that aggressive driving could kill or injure another person.

SINGLE STREAM RECYCLING

It is very easy to get confused about what should, and more importantly, what should not be included in your blue recycling cart.

Here are some items that you should NOT include with your curbside recycling:

- **Plastic bags and plastic film** – plastic bags and film are no longer accepted in your blue recycling cart. They jam the sorting machines at the recycling facility and often end up too dirty to recycle. Reduce your plastic bag use by bringing reusable bags with you when you shop. Clean/dry plastic bags and film can be taken to MOMs Organic Market, Shoppers,

Giant, Target, and Ikea for recycling. They all have receptacles for customers to drop off these materials.

- **Plastic cutlery** – reduce the amount of disposable cutlery you use – keep a set of your own cutlery with you in your purse, car, or at work. If it can't be avoided, clean and save them for future reuse. Keep them out of the landfill AND your recycling carts.
- **Clamshell containers** – hinged containers often used for takeout food, salad bars, soft fruits, and small electronic items. Although they may have the #1 recycling symbol, these containers use a different kind of plastic resin that has a different melting point than most other #1 plastics. Bring your own containers when possible, and avoid purchasing items that are packaged in this way.
- **Drinking glasses, ceramic mugs and cookware, window glass, and mirrors** – these types of glass have additives that make them different from the glass used for food bottles and jars.
- **Paper cups, plates and bowls; paper towels, tissues, and napkins** – food contamination on these items make them unable to be recycled. Reduce your use of disposable items or put them in your trash.
- **Waxed paper, sandwich wrap, chip bags, and candy bar wrappers** – none of these items are recyclable, and they are usually contaminated with food or grease, so throw them away.
- **Loose shredded paper and plastic bags** – these become litter and create problems for the employees and machines at the recycling facility.
- **Foam** – any items made of foam, such as meat trays, takeout containers, packaging peanuts and materials. Avoid their use, reuse them, or put them in your trash. Foam packaging can be recycled at the College Park Shipping & Mailing or most UPS stores.
- **Containers for motor oil, pesticides, herbicides, and other poisons** – these containers often have residue that will contaminate other recyclables in the truck.
- **Metal (non-food container items)** – including items such as paper clips, clothes hangers, nuts and bolts, hardware, metal blinds, and containers for gas, oil, sealants, or other chemicals. An easy rule – if it was not a container for food or drinks, do NOT put it in your blue cart.
- **TRASH and UNCLEAN recycling!** This is one of the biggest problems we experience with the

curbside recycling program. PLEASE make sure containers are empty and rinsed to avoid contamination and to reduce flies and other pests. DO NOT use your recycling cart for trash – it is for recycling only!

Trash, food, and incorrect items mixed with recycling usually means that contaminated recycling ends up in the landfill, so do the right thing and recycle correctly. There are plenty of resources to help you: visit our recycling website at <http://www.collegeparkmd.gov/government/publicworks/recycling.php> or contact Public Works at 240-487-3590 or publicworks@collegeparkmd.gov.

SAVE THE DATE

HOLLYWOOD FARMERS MARKET

APRIL 23, 2016 AT 9:00 A.M.
HOLLYWOOD SHOPPING CENTER
9801 RHODE ISLAND AVENUE, COLLEGE PARK

Hollywood Farmers Market opens for the season on Saturday, April 23 at 9:00 a.m.

The market is conveniently located in the Hollywood Shopping Center, next to REI.

For more information please visit their website: <http://www.hollywoodmarket.org/>

APRIL IS SPRING CLEANUP MONTH!

The City of College Park Public Works Department (9217 51st Avenue) will be open for City residents all four Saturdays in April from 7:30 a.m. until 12:00 p.m. The clean up days on April 2, 9, 16, and 23 are available for City of College Park residents only; you must show proof of residency in the City of College Park to participate.

DAYLIGHT SAVING TIME

MARCH 13, 2016
SPRING FORWARD
1 HOUR

Remember to change your clocks before you go to bed on the 12th, so you don't get caught by surprise.



COLLEGE PARK – A 2020 VISION

TUESDAY, APRIL 5, 2016 AT 5:00 P.M.
THE SAMUEL RIGGS IV ALUMNI CENTER
UNIVERSITY OF MARYLAND CAMPUS



You are invited to join the Diamondback's editor in chief, Matt Schnabel, as he engages with community leaders in a lively discussion about the future of College Park.

Civic leaders have described a vision of a college town where professors and other employees want to live and raise their children - a certified green community with a vibrant downtown that has balance between pedestrians, bicyclists, transit and motorists. Exciting hotels, restaurants and new housing options are already well underway.

What will all of this mean for longtime residents, business people and the university community?

Our distinguished panel includes:

- Patrick Wojahn, College Park Mayor
- David Iannucci, Assistant Deputy CAO for Economic Development of Prince George's County
- Carlo Colella, Vice President of Administration and Finance at the University of Maryland
- David Hillman, Founder and CEO of Southern Management Corporation
- Eric Olson, Executive Director of the College Park City-University Partnership

Admission is FREE but advance registration is required, so reserve your space today!

To make your reservation online go to <https://dbklive.eventsmart.com/events/samuel-riggs-alumni-center/>

College Park a 2020 vision is hosted by the University of Maryland's independent student newspaper, The Diamondback.

DIRECTORY

City of College Park Main Number..... 240-487-3500

City Hall, 4500 Knox Road, College Park, MD 20740
Hours: M-F 8am-7pm; Sat. 1-5pm; Sun. - Closed

City Hall Departments

Administration..... 240-487-3501
City FAX Number 301-699-8029
Finance 240-487-3509
Human Resources 240-487-3533
Parking Enforcement Division 240-487-3520
(Mon.-Fri. 8am-10pm/Sat. 1-7pm)
Planning/Economic Development 240-487-3538

Housing Authority

(Attick Towers) 9014 R.I. Ave. 301-345-3600

Public Services: 4601A Calvert Rd. 240-487-3570
Animal Control, Code Enforcement, Public Safety and Recreation. Parking Enforcement is at City Hall.

24 Hour Hotline..... 240-487-3588
For Urgent Code Enforcement, Noise Control, Animal Control Issues.

Public Works: 9217 51st Ave..... 240-487-3590
Trash Collection, Recycling and Special Pick-ups.

Senior Program 301-345-8100

Youth and Family Services

4912 Nantucket Rd. 240-487-3550
Drop-In Recreation Center 301-345-4425

MAYOR AND COUNCIL

Mayor Patrick L. Wojahn

5015 Lackawanna Street 240-988-7763

Councilmember Fazlul Kabir (District 1)

9817 53rd Avenue..... 301-659-6295

Councilmember Christine Nagle (District 1)

4500 Knox Road..... 240-965-0214

Councilmember P. J. Brennan (District 2)

4500 Knox Road..... 202-288-5569

Councilmember Monroe S. Dennis (District 2)

8117 51st Avenue 301-474-6270

Councilmember Robert W. Day (District 3)

7410 Baylor Avenue..... 301-741-1962

Councilmember Stephanie Stulich (District 3)

7400 Dartmouth Avenue 301-742-4442

Councilmember Mary C. Cook (District 4)

4705 Kiernan Road..... 202-213-5579

Councilmember Dustyn Kujawa (District 4)

9238 Limestone Place 240-620-2105



**“SEE SOMETHING? SAY SOMETHING!
REPORT SUSPICIOUS ACTIVITY
IMMEDIATELY TO 9-1-1”**

CALL 9-1-1

- When someone needs emergency medical care
- When you see or smell fire, smoke, or gas leak
- When you see suspicious activity including
 - Someone you don't know on your property
 - Someone trying to open vehicle or house doors
 - Someone vandalizing property
 - Someone breaking into a building
 - Someone assaulting another person

CALL POLICE NON-EMERGENCY 301-352-1200

- When property has been vandalized and there are no suspicious people in the area.

IF YOU CALL 9-1-1 or 301-352-1200

- Stay on the line. Calls are answered in the order received – you will lose your place if you hang up.
- You may get a recorded message, but still stay on the line.

COMCAST/VERIZON CUSTOMER FEEDBACK REQUESTED

The College Park Cable Television Commission would like to hear about the customer experience when calling Comcast (1-888-739-1379) or Verizon (1-800-837-8161). We have an escalation process to help customers who may be experiencing problems they feel are not being addressed by the company.

If you would like to share your experience, please send an email to cabletv@collegetparkmd.gov or call 240-487-3501. The Cable Television Commission will review responses at their next meeting.